



Step-by-Step guidance to connect to the Assistive Listening System (ALS):

1. Download the Sennheiser MobileConnect App:

Option 1: For Android Users:

- 1.1 Open the Google Play Store on your device.
- 1.2 Search for Sennheiser MobileConnect.
- 1.3 Tap Install to download the app.

Option 2: For iOS Users:

- 1.1 Open the App Store on your device.
- 1.2 Search for Sennheiser MobileConnect.
- 1.3 Tap Get to download the app.

2. Ensure you are connected to the **_Conference WiFi** network.

3. To connect to the ALS:

- 3.1 In the MobileConnect app, **locate and tap** on the **QR code icon**.
- 3.2 Use your device's camera to **scan** the provided **QR code below**:



1a



1b/c



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Ensure your headphones or hearing aids are connected to your phone and tap onto Listen.

Need Assistance?

If you need any help or have any questions, please contact our support team on **0121 204 5365**.